

Customer Satisfaction Survey



Thank you for allowing us to provide you Pharmacy services. Please take a few minutes to give us your feedback on your experience. We value your comments and welcome any suggestions you may have to improve our services.

Date Completed: _____

Questions	Strongly Agree	Moderately Agree	Neutral	Moderately Disagree	Strongly Disagree
I am satisfied with the services received at Benzer Pharmacy					
Benzer Pharmacy met my service expectations					
My medication was dispensed in a timely manner					
My medication order was accurate					
The information received was helpful					
You have been able to reach by phone a person who can answer your questions					
You have received a clear explanation of the amount you have to pay after your insurance pays					
You have received information on how to access Benzer Pharmacy for refills and other questions					
Pharmacy staff was respectful and polite					
Pharmacy staff provided efficient service					
Pharmacy staff answered my questions					
Pharmacy was cleaned and well organized					
Pharmacy staff provided me with health information					
I will bring my medication prescriptions to Benzer Pharmacy again					

If you have any comments about how Benzer Pharmacy can improve their service, please write them here.